# **Our Service**

i2 Analytical is a leading independent accredited environmental testing laboratory operating both in the UK and mainland Europe, the only laboratory operation outside the UK to gain the MCERTs quality standard; guaranteeing our customers:

- Service
- Reliability
- Professionalism • Quality



### **Our Team**

As a fast growing, premium laboratory service provider i2 Analytical attracts high quality professionals with proven track records in the laboratory testing sector. Through nurturing and developing our people we keep our place at the very front of the industry for being innovative and creative in enhancing service to customers.

The i2 Analytical sales and customer service team is based in the Watford head office and consists of experienced people who provide day-to-day account management and handle a broad range of new business for our multi-national clients.

#### **Our Guarantee**

i2 Analytical's express guarantee can deliver accredited data on a 24 to 48 hour turnaround, through a speedy professional service. Maintaining reliable communication throughout, i2 Analytical will support you in delivering the highest level of service to your customers.

An order with i2 Analytical guarantees you a **dedicated** results service. Your project is tracked at every stage and you can choose how its status is communicated.

### i2 Analytical Innovation

i2 Analytical has extensive knowledge and experience in method development and will choose the most appropriate technique to achieve client requirements.

You can be confident we can resolve analytical challenges and current on going method development includes:

- Speciated mercury
- Bioavailability of heavy metals
- Fractionation of heavy metals
- Organic compounds

## **Enviro Sample Kit**

With a greater emphasis now on 'deviating samples' driven primarily by the Laboratory Committee of European co-operation for Accreditation (EA) with enforcement from UKAS, laboratories now have to follow stricter guidelines when reporting 'deviating samples'.

We believe our newly designed Enviro sample kits go a long way in resolving some of the quality issues that can arise during sampling and transportation.

Enviro sample kits:

- Maintain samples at 8°C
- Have built in data loggers recording temperature hourly
- Protect samples during transportation
- Generally require smaller sample volumes



